



STATE ADMINISTRATION

Czech POINT (Czech Filing and Verification Information National Terminal)



BEFORE – MILLIONS OF HOURS WASTED IN QUEUES

Citizens who needed to deal with their specific life situations at various departments of the Public Administration were required to visit the dedicated offices personally to obtain or submit specific documents and wait in queues (often for hours). Another option was to submit their application by post and wait for two or three weeks, which was not always possible. Many of these official documents were part of other regular submissions by the citizens or businesses. It regularly caused an extreme increase of administrative

work for all parties involved, especially during deadlines. For people with disabilities or who were abroad, it was almost an unsolvable situation.

SINCE 2008 – MILLIONS OF HOURS SAVED ON ALL SIDES

With over 7,000 contact points spread across the Czech Republic, citizens or other clients have access to multiple administrative processes in any of these contact points. No more queues in Public Administration offices. Czech POINT is increasing the number of processes they offer every year.

STATISTICS (TO DATE)

<http://www.czechpoint.cz/public/statistiky-a-informace/>

- 7,343 Czech POINT offices
- Over 22 million records provided
- Over 3 million authorized conversions
- Over 1 million databox service requests
- Over 100k active users of the system

SERVICES PROVIDED

- Authorized conversions from paper to digital and the other way around.
- Verified extract from the Land Register
- Verified extract from the Commercial Register
- Verified extract from the Trades Register
- Verified extract from the Criminal Register
- Verified extract from the Driver Register
- Verified extract from the Insolvency Register

AUTHORIZED CONVERSION

- An authorized conversion consists of a complete conversion of documents from paper to electronic format or a complete conversion of electronic to paper documents. The resulting document has the same legal effect as an authenticated copy of the original converted document.
- Full list in English: <https://www.ceskaposta.cz/cs/sluzby/egovernment/czechpoint/sluzby-czechpoint>

DATABOX ADMINISTRATION

- Identification
- Databox activation
- Deactivation of access details and obtaining new ones

